

2017 TCI User Conference

Recommended Schedules

We have provided a variety of recommended schedules by skill set and experience level to aid you in registering for sessions.

Preparing to register:

1. Review the schedule that best fits your needs.
2. Select sessions from the Master Schedule if there is not a recommended session for that time block. If there are multiple options for a time slot, select the session that best fits your needs.
3. Once you have your draft schedule, proceed with your online registration.

PTMS New User

- New to PTMS or never received any formal PTMS training? This schedule will provide you with the foundation, knowledge and skills you'll need to successfully manage your compliance process and satisfy your internal reporting requirements.
- This schedule is recommended for someone using PTMS under 1 year.

PTMS Experienced User

- You know how to use PTMS, but do you possess the skills to take advantage of its advanced features? This schedule will allow you to automate more of the work you do and maximize your operational efficiency.
- This schedule is recommended for someone using PTMS 1-3 years

PTMS Project Manager/Power User

- Are you a project manager or a power user of PTMS? Perhaps you want to explore more areas of the software you haven't used before. This schedule will allow you to automate more of the work you do and maximize your operational efficiency.
- This schedule is recommended for someone using PTMS over 3 years.

PTMS Data Management

- Is data management in the tax process getting away from you? We can help. Examine ways PTMS can transform and organize mountains of data into meaningful reports and compliance documents. See how PTMS tools can integrate and streamline your processes. Let us help you take control of your data so your team can become the go-to team!

LicenseHQ New User

- New to LicenseHQ, or never received any formal LicenseHQ training? This schedule will provide you with the foundation, knowledge, and skills you'll need to successfully manage your compliance process and satisfy your internal reporting requirements.
- This schedule is recommended for someone using LicenseHQ under 1 year.

LicenseHQ Experienced User

- You know how to use LicenseHQ, but are you really maximizing your license process efficiency? This schedule includes training on advanced topics such as custom reporting, advanced payment options, and how to customize the system to match your workflow and ensure you're getting the most out of LicenseHQ.
- This schedule is recommended for someone using LicenseHQ over 1 year

LicenseHQ Data Management

- Is data management getting away from you? We can help. See how LicenseHQ tools can integrate and streamline your processes. Let us help you take control of your data so your team can become the go-to team!

2017 TCI User Conference

Recommended Schedule for PTMS New User (using PTMS less than 1 year)

Day	Session Time	Session Name	Track
Tue	7:00 a.m. - 8:00 a.m.	Tuesday Breakfast	
Tue	8:00 a.m. - 8:30 a.m.	GS-001 Opening Bid: User Conference Kick-Off	All - General Session
Tue	8:45 a.m. - 10:15 a.m.	TAX-001 What's New in PTMS - NEW	PTMS - Tax
Tue	10:15 a.m. - 10:30 a.m.	Morning Break	
Tue	10:30 a.m. - 12:00 p.m.	TAX-105* PTMS for Lessors: Importing and Tracking Property - NEW	PTMS - Tax
Tue	10:30 a.m. - 12:00 p.m.	SP-002 Sponsor Session Presented by Grant Thornton, LLP	PTMS - Sponsor
Tue	10:30 a.m. - 12:00 p.m.	TAX-108 PTMS Gets Real: Payments, Reports, and Insight - NEW	PTMS - Tax
Tue	12:00 p.m. - 1:30 p.m.	Tuesday Lunch	
Tue	1:30 p.m. - 3:00 p.m.	TAX-106* PTMS for Lessors: Entering Values and Paying Bills - NEW	PTMS - Tax
Tue	1:30 p.m. - 3:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Tue	1:30 p.m. - 3:00 p.m.	SP-001 Sponsor Session Presented by DuCharme, McMillen & Associates, Inc.	PTMS - Sponsor
Tue	1:30 p.m. - 3:00 p.m.	ELE-001 Skills Boost: Effective Communication for Compliance Professionals - NEW	All - Professional Development
Tue	1:30 p.m. - 3:00 p.m.	TAX-109 PTMS Gets Real: Imports, Property, and Values - NEW	PTMS - Tax
Tue	3:00 p.m. - 3:15 p.m.	Afternoon Break	
Tue	3:15 p.m. - 4:45 p.m.	TAX-107* PTMS for Lessors: Getting Results with Reports and Insight - NEW	PTMS - Tax
Tue	3:15 p.m. - 4:45 p.m.	TAX-103* In a Certain State: Using PTMS for Complex Billing Jurisdictions and Returns - NEW	PTMS - Tax
Tue	3:15 p.m. - 4:45 p.m.	ELE-101* Excel and the Basics	All - Data Management
Tue	6:00 p.m. - 9:00 p.m.	Tuesday Event	
Wed	7:00 a.m. - 8:00 a.m.	Wednesday Breakfast	
Wed	8:00 a.m. - 9:00 a.m.	KEY-001 Keynote Speaker - TBD	All - General Session
Wed	9:15 a.m. - 10:30 a.m.	TAX-101 Filing through Everything: Optimal Return Workflows in PTMS - NEW	PTMS - Tax
Wed	10:30 a.m. - 10:45 a.m.	Morning Break	
Wed	10:45 a.m. - 12:00 p.m.	SP-001 Sponsor Session Presented by DuCharme, McMillen & Associates, Inc.	PTMS - Sponsor
Wed	12:00 p.m. - 1:15 p.m.	Wednesday Lunch	
Wed	1:15 p.m. - 2:30 p.m.	TAX-104* Who's Your Return? Hoosier Return. PTMS and Indiana - NEW	PTMS - Tax
Wed	1:15 p.m. - 2:30 p.m.	ELE-201* Excel Beyond the Basics	All - Data Management
Wed	1:15 p.m. - 2:30 p.m.	SP-002 Sponsor Session Presented by Grant Thornton, LLP	PTMS - Sponsor
Wed	1:15 p.m. - 2:30 p.m.	ELE-002 Skills Boost: Negotiation Skills for Compliance Professionals - NEW	All - Professional Development
Wed	2:30 p.m. - 2:45 p.m.	Afternoon Break	
Wed	2:45 p.m. - 4:00 p.m.	TAX-102* From Values to Payments: Optimal Workflows in PTMS - NEW	PTMS - Tax
Wed	2:45 p.m. - 4:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Wed	4:00 p.m. - 5:00 p.m.	GS-002 Closing the Deal: User Conference Final Session	All - General Session

2017 TCI User Conference

Recommended Schedule for PTMS Experienced User (using PTMS 1-3 years)

Day	Session Time	Session Name	Track
Tue	7:00 a.m. - 8:00 a.m.	Tuesday Breakfast	
Tue	8:00 a.m. - 8:30 a.m.	GS-001 Opening Bid: User Conference Kick-Off	All - General Session
Tue	8:45 a.m. - 10:15 a.m.	DM-301* Advanced Tips and Tricks to Get More from PTMS	PTMS - Data Management
Tue	8:45 a.m. - 10:15 a.m.	TAX-201* For the Form and the Value: Managing PTMS Assessment Classifications	PTMS - Tax
Tue	8:45 a.m. - 10:15 a.m.	TAX-001 What's New in PTMS - NEW	PTMS - Tax
Tue	10:15 a.m. - 10:30 a.m.	Morning Break	
Tue	10:30 a.m. - 12:00 p.m.	TAX-105* PTMS for Lessors: Importing and Tracking Property - NEW	PTMS - Tax
Tue	10:30 a.m. - 12:00 p.m.	CS-102* Adding Value to PTMS: Doing More with Assessed Values - NEW	PTMS - Case Study
Tue	10:30 a.m. - 12:00 p.m.	SP-002 Sponsor Session Presented by Grant Thornton, LLP	PTMS - Sponsor
Tue	10:30 a.m. - 12:00 p.m.	CS-103 Insight Every Day: Using Insight for PTMS - NEW	PTMS - Case Study
Tue	10:30 a.m. - 12:00 p.m.	TAX-108 PTMS Gets Real: Payments, Reports, and Insight - NEW	PTMS - Tax
Tue	12:00 p.m. - 1:30 p.m.	Tuesday Lunch	
Tue	1:30 p.m. - 3:00 p.m.	TAX-106* PTMS for Lessors: Entering Values and Paying Bills - NEW	PTMS - Tax
Tue	1:30 p.m. - 3:00 p.m.	TAX-302* PTMS Payments: Advanced Scenarios and Topics	PTMS - Tax
Tue	1:30 p.m. - 3:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Tue	1:30 p.m. - 3:00 p.m.	SP-001 Sponsor Session Presented by DuCharme, McMillen & Associates, Inc.	PTMS - Sponsor
Tue	1:30 p.m. - 3:00 p.m.	ELE-001 Skills Boost: Effective Communication for Compliance Professionals - NEW	All - Professional Development
Tue	1:30 p.m. - 3:00 p.m.	TAX-109 PTMS Gets Real: Imports, Property, and Values - NEW	PTMS - Tax
Tue	3:00 p.m. - 3:15 p.m.	Afternoon Break	
Tue	3:15 p.m. - 4:45 p.m.	TAX-107* PTMS for Lessors: Getting Results with Reports and Insight - NEW	PTMS - Tax
Tue	3:15 p.m. - 4:45 p.m.	TAX-103* In a Certain State: Using PTMS for Complex Billing Jurisdictions and Returns - NEW	PTMS - Tax
Tue	3:15 p.m. - 4:45 p.m.	ELE-101* Excel and the Basics	All - Data Management
Tue	3:15 p.m. - 4:45 p.m.	TAX-205 Appeals Made Simple: AppealTrack Overview	PTMS - Tax
Tue	6:00 p.m. - 9:00 p.m.	Tuesday Event	
Wed	7:00 a.m. - 8:00 a.m.	Wednesday Breakfast	
Wed	8:00 a.m. - 9:00 a.m.	KEY-001 Keynote Speaker - TBD	All - General Session
Wed	9:15 a.m. - 10:30 a.m.	DM-201* PTMS Imports: Tips and Strategies for Success	PTMS - Data Management
Wed	9:15 a.m. - 10:30 a.m.	DM-204* See the Bills: Using the PTMS Missing Bills Report	PTMS - Data Management
Wed	9:15 a.m. - 10:30 a.m.	TAX-101 Filing through Everything: Optimal Return Workflows in PTMS - NEW	PTMS - Tax
Wed	10:30 a.m. - 10:45 a.m.	Morning Break	
Wed	10:45 a.m. - 12:00 p.m.	CS-101* Moving into a New Year with PTMS	PTMS - Case Study
Wed	10:45 a.m. - 12:00 p.m.	DM-203* See the History: Using the PTMS Tax History Reports	PTMS - Data Management
Wed	10:45 a.m. - 12:00 p.m.	TAX-206* Appeals Made Simple: Hands-On with AppealTrack - NEW	PTMS - Tax
Wed	10:45 a.m. - 12:00 p.m.	SP-001 Sponsor Session Presented by DuCharme, McMillen & Associates, Inc.	PTMS - Sponsor
Wed	12:00 p.m. - 1:15 p.m.	Wednesday Lunch	
Wed	1:15 p.m. - 2:30 p.m.	TAX-104* Who's Your Return? Hoosier Return. PTMS and Indiana - NEW	PTMS - Tax
Wed	1:15 p.m. - 2:30 p.m.	DM-202* See the Difference: Comparing Values and Taxes on PTMS Reports	PTMS - Data Management
Wed	1:15 p.m. - 2:30 p.m.	ELE-201* Excel Beyond the Basics	All - Data Management
Wed	1:15 p.m. - 2:30 p.m.	SP-002 Sponsor Session Presented by Grant Thornton, LLP	PTMS - Sponsor
Wed	1:15 p.m. - 2:30 p.m.	ELE-002 Skills Boost: Negotiation Skills for Compliance Professionals - NEW	All - Professional Development
Wed	1:15 p.m. - 2:30 p.m.	TAX-202 Deep Dive into PTMS Value and Tax Allocations	PTMS - Tax
Wed	2:30 p.m. - 2:45 p.m.	Afternoon Break	
Wed	2:45 p.m. - 4:00 p.m.	TAX-102* From Values to Payments: Optimal Workflows in PTMS - NEW	PTMS - Tax
Wed	2:45 p.m. - 4:00 p.m.	DM-101* Pros of Configurations: Optimizing PTMS Grids, Imports, and Reports	PTMS - Data Management
Wed	2:45 p.m. - 4:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Wed	2:45 p.m. - 4:00 p.m.	CS-104 PTMS Checkup: Optimize for the Win - NEW	PTMS - Case Study
Wed	4:00 p.m. - 5:00 p.m.	GS-002 Closing the Deal: User Conference Final Session	All - General Session

2017 TCI User Conference

Recommended Schedule for PTMS Project Manager / Power User

Day	Session Time	Session Name	Track
Tue	7:00 a.m. - 8:00 a.m.	Tuesday Breakfast	
Tue	8:00 a.m. - 8:30 a.m.	GS-001 Opening Bid: User Conference Kick-Off	All - General Session
Tue	8:45 a.m. - 10:15 a.m.	TAX-001 What's New in PTMS - NEW	PTMS - Tax
Tue	10:15 a.m. - 10:30 a.m.	Morning Break	
Tue	10:30 a.m. - 12:00 p.m.	CS-102* Adding Value to PTMS: Doing More with Assessed Values - NEW	PTMS - Case Study
Tue	10:30 a.m. - 12:00 p.m.	SP-002 Sponsor Session Presented by Grant Thornton, LLP	PTMS - Sponsor
Tue	10:30 a.m. - 12:00 p.m.	CS-103 Insight Every Day: Using Insight for PTMS - NEW	PTMS - Case Study
Tue	12:00 p.m. - 1:30 p.m.	Tuesday Lunch	
Tue	1:30 p.m. - 3:00 p.m.	SP-001 Sponsor Session Presented by DuCharme, McMillen & Associates, Inc.	PTMS - Sponsor
Tue	1:30 p.m. - 3:00 p.m.	ELE-001 Skills Boost: Effective Communication for Compliance Professionals - NEW	All - Professional Development
Tue	3:00 p.m. - 3:15 p.m.	Afternoon Break	
Tue	3:15 p.m. - 4:45 p.m.	CS-303 Accruing Knowledge about PTMS Accruals	PTMS - Case Study
Tue	3:15 p.m. - 4:45 p.m.	TAX-205 Appeals Made Simple: AppealTrack Overview	PTMS - Tax
Tue	6:00 p.m. - 9:00 p.m.	Tuesday Event	
Wed	7:00 a.m. - 8:00 a.m.	Wednesday Breakfast	
Wed	8:00 a.m. - 9:00 a.m.	KEY-001 Keynote Speaker - TBD	All - General Session
Wed	9:15 a.m. - 10:30 a.m.	DM-204* See the Bills: Using the PTMS Missing Bills Report	PTMS - Data Management
Wed	9:15 a.m. - 10:30 a.m.	TAX-204* Peer into the Future with PTMS Forecasting and Advanced Estimating	PTMS - Tax
Wed	10:30 a.m. - 10:45 a.m.	Morning Break	
Wed	10:45 a.m. - 12:00 p.m.	CS-101* Moving into a New Year with PTMS	PTMS - Case Study
Wed	10:45 a.m. - 12:00 p.m.	DM-203* See the History: Using the PTMS Tax History Reports	PTMS - Data Management
Wed	10:45 a.m. - 12:00 p.m.	TAX-203* Easier Value and Payment Processing with Document and Capture for PTMS	PTMS - Tax
Wed	10:45 a.m. - 12:00 p.m.	TAX-206* Appeals Made Simple: Hands-On with AppealTrack - NEW	PTMS - Tax
Wed	10:45 a.m. - 12:00 p.m.	SP-001 Sponsor Session Presented by DuCharme, McMillen & Associates, Inc.	PTMS - Sponsor
Wed	12:00 p.m. - 1:15 p.m.	Wednesday Lunch	
Wed	1:15 p.m. - 2:30 p.m.	DM-202* See the Difference: Comparing Values and Taxes on PTMS Reports	PTMS - Data Management
Wed	1:15 p.m. - 2:30 p.m.	SP-002 Sponsor Session Presented by Grant Thornton, LLP	PTMS - Sponsor
Wed	1:15 p.m. - 2:30 p.m.	ELE-002 Skills Boost: Negotiation Skills for Compliance Professionals - NEW	All - Professional Development
Wed	1:15 p.m. - 2:30 p.m.	TAX-202 Deep Dive into PTMS Value and Tax Allocations	PTMS - Tax
Wed	2:30 p.m. - 2:45 p.m.	Afternoon Break	
Wed	2:45 p.m. - 4:00 p.m.	DM-205* Insight in Your Hands: Using Insight for PTMS	PTMS - Data Management
Wed	2:45 p.m. - 4:00 p.m.	CS-104 PTMS Checkup: Optimize for the Win - NEW	PTMS - Case Study
Wed	4:00 p.m. - 5:00 p.m.	GS-002 Closing the Deal: User Conference Final Session	All - General Session

2017 TCI User Conference

Recommended Schedule for PTMS Data Management

Day	Session Time	Session Name	Track
Tue	7:00 a.m. - 8:00 a.m.	Tuesday Breakfast	
Tue	8:00 a.m. - 8:30 a.m.	GS-001 Opening Bid: User Conference Kick-Off	All - General Session
Tue	8:45 a.m. - 10:15 a.m.	DM-301* Advanced Tips and Tricks to Get More from PTMS	PTMS - Data Management
Tue	8:45 a.m. - 10:15 a.m.	TAX-001 What's New in PTMS - NEW	PTMS - Tax
Tue	10:15 a.m. - 10:30 a.m.	Morning Break	
Tue	10:30 a.m. - 12:00 p.m.	TAX-105* PTMS for Lessors: Importing and Tracking Property - NEW	PTMS - Tax
Tue	10:30 a.m. - 12:00 p.m.	CS-102* Adding Value to PTMS: Doing More with Assessed Values - NEW	PTMS - Case Study
Tue	10:30 a.m. - 12:00 p.m.	SP-002 Sponsor Session Presented by Grant Thornton, LLP	PTMS - Sponsor
Tue	10:30 a.m. - 12:00 p.m.	CS-103 Insight Every Day: Using Insight for PTMS - NEW	PTMS - Case Study
Tue	12:00 p.m. - 1:30 p.m.	Tuesday Lunch	
Tue	1:30 p.m. - 3:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Tue	1:30 p.m. - 3:00 p.m.	SP-001 Sponsor Session Presented by DuCharme, McMillen & Associates, Inc.	PTMS - Sponsor
Tue	1:30 p.m. - 3:00 p.m.	ELE-001 Skills Boost: Effective Communication for Compliance Professionals - NEW	All - Professional Development
Tue	1:30 p.m. - 3:00 p.m.	TAX-109 PTMS Gets Real: Imports, Property, and Values - NEW	PTMS - Tax
Tue	3:00 p.m. - 3:15 p.m.	Afternoon Break	
Tue	3:15 p.m. - 4:45 p.m.	ELE-101* Excel and the Basics	All - Data Management
Tue	6:00 p.m. - 9:00 p.m.	Tuesday Event	
Wed	7:00 a.m. - 8:00 a.m.	Wednesday Breakfast	
Wed	8:00 a.m. - 9:00 a.m.	KEY-001 Keynote Speaker - TBD	All - General Session
Wed	9:15 a.m. - 10:30 a.m.	DM-201* PTMS Imports: Tips and Strategies for Success	PTMS - Data Management
Wed	9:15 a.m. - 10:30 a.m.	DM-204* See the Bills: Using the PTMS Missing Bills Report	PTMS - Data Management
Wed	9:15 a.m. - 10:30 a.m.	TAX-101 Filing through Everything: Optimal Return Workflows in PTMS - NEW	PTMS - Tax
Wed	10:30 a.m. - 10:45 a.m.	Morning Break	
Wed	10:45 a.m. - 12:00 p.m.	CS-101* Moving into a New Year with PTMS	PTMS - Case Study
Wed	10:45 a.m. - 12:00 p.m.	DM-203* See the History: Using the PTMS Tax History Reports	PTMS - Data Management
Wed	10:45 a.m. - 12:00 p.m.	TAX-203* Easier Value and Payment Processing with Document and Capture for PTMS	PTMS - Tax
Wed	10:45 a.m. - 12:00 p.m.	SP-001 Sponsor Session Presented by DuCharme, McMillen & Associates, Inc.	PTMS - Sponsor
Wed	12:00 p.m. - 1:15 p.m.	Wednesday Lunch	
Wed	1:15 p.m. - 2:30 p.m.	DM-202* See the Difference: Comparing Values and Taxes on PTMS Reports	PTMS - Data Management
Wed	1:15 p.m. - 2:30 p.m.	ELE-201* Excel Beyond the Basics	All - Data Management
Wed	1:15 p.m. - 2:30 p.m.	SP-002 Sponsor Session Presented by Grant Thornton, LLP	PTMS - Sponsor
Wed	1:15 p.m. - 2:30 p.m.	ELE-002 Skills Boost: Negotiation Skills for Compliance Professionals - NEW	All - Professional Development
Wed	2:30 p.m. - 2:45 p.m.	Afternoon Break	
Wed	2:45 p.m. - 4:00 p.m.	DM-205* Insight in Your Hands: Using Insight for PTMS	PTMS - Data Management
Wed	2:45 p.m. - 4:00 p.m.	DM-101* Pros of Configurations: Optimizing PTMS Grids, Imports, and Reports	PTMS - Data Management
Wed	2:45 p.m. - 4:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Wed	2:45 p.m. - 4:00 p.m.	CS-104 PTMS Checkup: Optimize for the Win - NEW	PTMS - Case Study
Wed	4:00 p.m. - 5:00 p.m.	GS-002 Closing the Deal: User Conference Final Session	All - General Session

2017 TCI User Conference

Recommended Schedule for LicenseHQ New User (using LicenseHQ less than 1 year)

Day	Session Time	Session Name	Track
Tue	7:00 a.m. - 8:00 a.m.	Tuesday Breakfast	
Tue	8:00 a.m. - 8:30 a.m.	GS-001 Opening Bid: User Conference Kick-Off	All - General Session
Tue	8:45 a.m. - 10:15 a.m.	SME-001 Expert Panel: Current Licensing Trends and Issues - NEW	LicenseHQ - Data Management
Tue	10:15 a.m. - 10:30 a.m.	Morning Break	
Tue	10:30 a.m. - 12:00 p.m.	CS-105 LicenseHQ and People: Records for Individuals - NEW	LicenseHQ - Case Study
Tue	10:30 a.m. - 12:00 p.m.	LHQ-101* Master the Workflow: LicenseHQ Payments and Renewals	LicenseHQ - Data Management
Tue	12:00 p.m. - 1:30 p.m.	Tuesday Lunch	
Tue	1:30 p.m. - 3:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Tue	1:30 p.m. - 3:00 p.m.	ELE-001 Skills Boost: Effective Communication for Compliance Professionals - NEW	All - Professional Development
Tue	3:00 p.m. - 3:15 p.m.	Afternoon Break	
Tue	3:15 p.m. - 4:45 p.m.	LHQ-103* Using LicenseHQ to Inform, Notify, and Sync with the Rest of Your Business - NEW	LicenseHQ - Data Management
Tue	3:15 p.m. - 4:45 p.m.	ELE-101* Excel and the Basics	All - Data Management
Tue	6:00 p.m. - 9:00 p.m.	Tuesday Event	
Wed	7:00 a.m. - 8:00 a.m.	Wednesday Breakfast	
Wed	8:00 a.m. - 9:00 a.m.	KEY-001 Keynote Speaker - TBD	All - General Session
Wed	9:15 a.m. - 10:30 a.m.	LHQ-102* LicenseHQ Forms for Your Information	LicenseHQ - Data Management
Wed	9:15 a.m. - 10:30 a.m.	LHQ-104 Stated Specifically: Tips for Using LicenseHQ in Certain Jurisdictions - NEW	LicenseHQ - Data Management
Wed	10:30 a.m. - 10:45 a.m.	Morning Break	
Wed	10:45 a.m. - 12:00 p.m.	LHQ-001 Best of LicenseHQ: Tips, Tricks and Efficiency - NEW	LicenseHQ - Data Management
Wed	12:00 p.m. - 1:15 p.m.	Wednesday Lunch	
Wed	1:15 p.m. - 2:30 p.m.	ELE-201* Excel Beyond the Basics	All - Data Management
Wed	1:15 p.m. - 2:30 p.m.	ELE-002 Skills Boost: Negotiation Skills for Compliance Professionals - NEW	All - Professional Development
Wed	2:30 p.m. - 2:45 p.m.	Afternoon Break	
Wed	2:45 p.m. - 4:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Wed	4:00 p.m. - 5:00 p.m.	GS-002 Closing the Deal: User Conference Final Session	All - General Session

2017 TCI User Conference

Recommended Schedule for LicenseHQ Experienced User (using LicenseHQ over 1 year)

Day	Session Time	Session Name	Track
Tue	7:00 a.m. - 8:00 a.m.	Tuesday Breakfast	
Tue	8:00 a.m. - 8:30 a.m.	GS-001 Opening Bid: User Conference Kick-Off	All - General Session
Tue	8:45 a.m. - 10:15 a.m.	SME-001 Expert Panel: Current Licensing Trends and Issues - NEW	LicenseHQ - Data Management
Tue	10:15 a.m. - 10:30 a.m.	Morning Break	
Tue	10:30 a.m. - 12:00 p.m.	CS-105 LicenseHQ and People: Records for Individuals - NEW	LicenseHQ - Case Study
Tue	12:00 p.m. - 1:30 p.m.	Tuesday Lunch	
Tue	1:30 p.m. - 3:00 p.m.	LHQ-201* A Quicker LicenseHQ: Imports, Tasks, and Batch Operations - NEW	LicenseHQ - Data Management
Tue	1:30 p.m. - 3:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Tue	1:30 p.m. - 3:00 p.m.	ELE-001 Skills Boost: Effective Communication for Compliance Professionals - NEW	All - Professional Development
Tue	3:00 p.m. - 3:15 p.m.	Afternoon Break	
Tue	6:00 p.m. - 9:00 p.m.	Tuesday Event	
Wed	7:00 a.m. - 8:00 a.m.	Wednesday Breakfast	
Wed	8:00 a.m. - 9:00 a.m.	KEY-001 Keynote Speaker - TBD	All - General Session
Wed	9:15 a.m. - 10:30 a.m.	LHQ-102* LicenseHQ Forms for Your Information	LicenseHQ - Data Management
Wed	9:15 a.m. - 10:30 a.m.	LHQ-104 Stated Specifically: Tips for Using LicenseHQ in Certain Jurisdictions - NEW	LicenseHQ - Data Management
Wed	10:30 a.m. - 10:45 a.m.	Morning Break	
Wed	10:45 a.m. - 12:00 p.m.	LHQ-001 Best of LicenseHQ: Tips, Tricks and Efficiency - NEW	LicenseHQ - Data Management
Wed	10:45 a.m. - 12:00 p.m.	CS-204 Utilities and You: A Winning Combination for LicenseHQ - NEW	LicenseHQ - Data Management
Wed	12:00 p.m. - 1:15 p.m.	Wednesday Lunch	
Wed	1:15 p.m. - 2:30 p.m.	LHQ-203* Leave Your Troubles Behind: Solving Problems in LicenseHQ - NEW	LicenseHQ - Data Management
Wed	1:15 p.m. - 2:30 p.m.	ELE-201* Excel Beyond the Basics	All - Data Management
Wed	1:15 p.m. - 2:30 p.m.	ELE-002 Skills Boost: Negotiation Skills for Compliance Professionals - NEW	All - Professional Development
Wed	2:30 p.m. - 2:45 p.m.	Afternoon Break	
Wed	2:45 p.m. - 4:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Wed	2:45 p.m. - 4:00 p.m.	CS-205 Beyond the Renewal: Using LicenseHQ to Manage Additional Compliance Processes - NEW	LicenseHQ - Data Management
Wed	4:00 p.m. - 5:00 p.m.	GS-002 Closing the Deal: User Conference Final Session	All - General Session

2017 TCI User Conference

Recommended Schedule for LicenseHQ Data Management

Day	Session Time	Session Name	Track
Tue	7:00 a.m. - 8:00 a.m.	Tuesday Breakfast	
Tue	8:00 a.m. - 8:30 a.m.	GS-001 Opening Bid: User Conference Kick-Off	All - General Session
Tue	8:45 a.m. - 10:15 a.m.	SME-001 Expert Panel: Current Licensing Trends and Issues - NEW	LicenseHQ - Data Management
Tue	10:15 a.m. - 10:30 a.m.	Morning Break	
Tue	10:30 a.m. - 12:00 p.m.	LHQ-101* Master the Workflow: LicenseHQ Payments and Renewals	LicenseHQ - Data Management
Tue	12:00 p.m. - 1:30 p.m.	Tuesday Lunch	
Tue	1:30 p.m. - 3:00 p.m.	LHQ-201* A Quicker LicenseHQ: Imports, Tasks, and Batch Operations - NEW	LicenseHQ - Data Management
Tue	1:30 p.m. - 3:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Tue	1:30 p.m. - 3:00 p.m.	ELE-001 Skills Boost: Effective Communication for Compliance Professionals - NEW	All - Professional Development
Tue	3:00 p.m. - 3:15 p.m.	Afternoon Break	
Tue	3:15 p.m. - 4:45 p.m.	LHQ-103* Using LicenseHQ to Inform, Notify, and Sync with the Rest of Your Business - NEW	LicenseHQ - Data Management
Tue	3:15 p.m. - 4:45 p.m.	ELE-101* Excel and the Basics	All - Data Management
Tue	6:00 p.m. - 9:00 p.m.	Tuesday Event	
Wed	7:00 a.m. - 8:00 a.m.	Wednesday Breakfast	
Wed	8:00 a.m. - 9:00 a.m.	KEY-001 Keynote Speaker - TBD	All - General Session
Wed	9:15 a.m. - 10:30 a.m.	LHQ-102* LicenseHQ Forms for Your Information	LicenseHQ - Data Management
Wed	10:30 a.m. - 10:45 a.m.	Morning Break	
Wed	10:45 a.m. - 12:00 p.m.	LHQ-001 Best of LicenseHQ: Tips, Tricks and Efficiency - NEW	LicenseHQ - Data Management
Wed	10:45 a.m. - 12:00 p.m.	CS-204 Utilities and You: A Winning Combination for LicenseHQ - NEW	LicenseHQ - Data Management
Wed	12:00 p.m. - 1:15 p.m.	Wednesday Lunch	
Wed	1:15 p.m. - 2:30 p.m.	LHQ-203* Leave Your Troubles Behind: Solving Problems in LicenseHQ - NEW	LicenseHQ - Data Management
Wed	1:15 p.m. - 2:30 p.m.	ELE-201* Excel Beyond the Basics	All - Data Management
Wed	1:15 p.m. - 2:30 p.m.	ELE-002 Skills Boost: Negotiation Skills for Compliance Professionals - NEW	All - Professional Development
Wed	2:30 p.m. - 2:45 p.m.	Afternoon Break	
Wed	2:45 p.m. - 4:00 p.m.	ELE-202* Excel Like No Other (Pivot Tables)	All - Data Management
Wed	4:00 p.m. - 5:00 p.m.	GS-002 Closing the Deal: User Conference Final Session	All - General Session